

Gambling Helpline Tracking Log  
Month Of May 2024

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	5	6	18	12	6	47
Gambler Seeking Info Only	1	0	0	1	0	2
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	0	0	1	3	0	4
Admin Reasons	0	3	2	4	0	9
SO Seeking Treatment	0	2	2	1	1	6
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	1	0	0	1
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	1	0	3	0	4
Other Family Seeking Info Only	1	1	0	0	0	2
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	13	9	9	3	0	34
GA Information	0	0	0	0	0	0
Agency Calling	2	0	0	2	2	6
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	3	13	18	15	7	56
Other (please Specify)	6	2	4	1	2	15
TVG or Casino Reservations	2	3	3	1	0	9
<b>TOTAL</b>	<b>33</b>	<b>40</b>	<b>58</b>	<b>46</b>	<b>18</b>	<b>195</b>
GAT Referrals Given	8	16	33	30	11	98
# People Referred To Treatment	6	10	21	17	7	61
Connected Directly To Agency	1	3	2	8	3	17
Confirmed Appt. With Agency	1	2	2	5	3	13
Permission to call back 72 hour	4	4	18	12	2	40
Successful 72 Hour Call Back	1	3	3	8	4	19
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	0	0	0	0
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	3	0	1	4

GAT REFERRALS: BAKER=1 BENTON=1 CLACKAMAS=5 DESCHUTES=1 DOUGLAS=2 JACKSON=1 JOSEPHINE=3 LANE=14 LINN=6 MARION=7 MULTNOMAH=25 POLK=2 TILLAMOOK=2 UMATILLA=4 WASCO=1 WASHINGTON=14 YAMHILL=1 GEAR=8 =98

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=14 (3) ADAPT=2 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=7 (14) BEST CARE BEND=1 (15) GEAR=8 (16) OPTIONS FOR SOUTHERN OREGON=3 (20) LINN-BENTON GAMBLING TREATMENT=6 (23) MID-COLUMBIA CENTER FOR LIVING=1 (26) POLK COUNTY MENTAL HEALTH=2 (27) TILLAMOOK FAMILY COUNSELING=2 (28) LIFEWORKS NW (BEAVERTON)=5 (29) LIFEWORKS NW (HILLSBORO)=7 (33) YAMHILL CO HEALTH & HUMAN SVCS.=1 (36) CASCADIA (CLACKAMAS)=5 (37) NATIVE AMERICAN REHAB ASSN NW=2 (38) VOA=2 (44) UMATILLA CO HUMAN SERVICES=2 (48) BLUE MOUNTAIN ADDICTIONS=1 (52) LEWIS & CLARK=8 (53) BENTON CO HEALTH DEPARTMENT=1 (54) MULT ASIAN PROBLEM GAMBLING=1 (63) NEW HORIZON=1 (80) SOLUTIONS=2 (95) HOLISTIC HEALING=3 =88

GA: MARION=1 WASHINGTON=2 YAMHILL=1=4

(#6) OTHER: A)ANSWERING SERVICE LOST CALL=6 B)OUT OF STATE CALLERS=6 C)PRANKS=1 D)CALLER INQUIRY=1 E)SEEKING MENTAL HEALTH=1 F)SEEKING A&D=1 =16

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	1	3	2	7	9	8	1	33
2ND WEEK	0	1	9	8	9	7	3	3	40
3RD WEEK	2	0	5	19	9	11	9	3	58
4TH WEEK	1	0	6	10	12	6	8	3	46
5TH WEEK	1	0	2	5	1	5	4	0	18
TOTAL	6	2	25	44	38	38	32	10	195

- 61 # OF REFERAL TO TREATMENT
- 21 # OF LIVE CHATS
- 26,000 # OF WEB PAGE HITS
- 5 # OF SMS/TEXT
- 0 # OF GAM TALK